

THINGS TO CONSIDER WHEN CHOOSING A SELF-STORAGE SECURITY SOFTWARE & HARDWARE SOLUTION



1. Can one company supply, install and manage your Access Control, unit alarming, lighting control, CCTV, office alarm and electric fence?
2. Are the company's products specific to a self-storage environment?
3. Does the Access Control and Unit Alarming Software interface with management software?
4. Are all the products market leading?
5. Can the keypads continue to work when communications are offline, allowing your tenants uninterrupted access?
6. Do the keypads keep time and migrate information back to the software when it comes back online?
7. Are the installers that are authorised to install the product hand selected or can anyone install the product?
8. Are installers available in every state and territory of Australia, NZ (north and south islands), Singapore and Hong Kong?
9. Is every job inspected by a Quality Assurance Representative?
10. Is the after-sales support centre manned every day?
11. Is the software and hardware the best of the best?
12. Are mobile phone and tablet applications standard?
13. Can the software give alarm notifications to the manager and unit holder via SMS, email or both? Can the software notify customers via SMS when their entry code is used?
14. Is the lighting control software standard?
15. Can the provider introduce you to self-storage builders, managers, brands and management software companies?
16. Has the provider got a great track record with 1000s of installations worldwide? We have installations with hundreds of self-storage operators throughout Australia, NZ and Asia including Fort Knox, Kennard's Self Storage, Storage King, StoreLocal, Frys Storage, Red Box (HK) and the list goes on.
17. One telephone number to assist

1300 852 117 (AU)

0800 746 311 (NZ)